

Welcome to holiday home De Kassei!

These house rules give you an indication of how we prefer you to handle the holiday home and the inventory. We have set some rules and we hope you agree with them. By complying with this, you will help us to continue to provide the best possible service to you and other guests in the future. These house rules are intended to provide you with a pleasant and trouble-free stay. It contains information about telephone numbers of doctors, fire brigade, police and manager as well as information about the area. We ask you to adhere to the house rules that we have listed for you. We wish you a pleasant stay!

Practical guidelines

1. If you do not want to move the furniture between the different rooms, this can cause unnecessary damage and wear to furniture and walls.
2. Please leave the protective tablecloths on the dining tables.
3. Please do not open areas that are locked with a key.
4. For the rest, you may use all items in or belonging to the holiday home. We ask you to treat the house and its contents with care, so that future guests can also enjoy this beautiful place.
5. There is wireless internet in the house, the use of the internet during the rental period is entirely the responsibility of the tenant. All internet traffic is registered on our IP address, illegal downloading is prohibited.
6. Only and always use the linen with which the beds are covered upon arrival. If you fail to do so, the cleaning costs of pillows, duvets and mattresses may be charged.
7. Please do not want to throw an object or substance into the toilets that does not belong there. (diapers, sanitary napkins, even mini or tampons, but no grease and food either).
8. Ovens, refrigerator and freezer are left neat and cleaned by the tenants.
9. It is forbidden to use a fryer or gourmet in the home.
10. Grease residues are never poured into the sink or basins.
11. Please ensure that the dishes are sufficiently rinsed beforehand so that no food residues get into the dishwasher (do not forget tablets).
12. When you leave, all dishes must be done, we also ask you to empty the dishwasher and put everything back in the cupboards.
13. There is a washing machine and dryer in the garage, which can be used if necessary. Only use of washing capsules is allowed.
14. Do not forget to tidy up or take along the food you have brought with you.

15. Please do not park the vehicles that suffer from oil or coolant loss in the garage, they can be parked on the public road (free parking at the nearby railway). Costs of cleaning oil or coolant will be charged.

ECO FRIENDLY

Because electricity, water and central heating are included in the rent, we ask our guests to deal with this as a good house mother or family man;

1. If you leave the holiday home in the meantime or on departure, remember that you always close windows and doors carefully and that the central heating is set to a lower temperature.

2. We ask the tenants to properly sort the waste in the designated place in the garage:

- Paper, cardboard and glass in the appropriate box / plastic container.
- PMD in the blue bag
- Residual waste in the yellow bag.
- We provide 1 yellow and 1 blue garbage bag. We can deliver extra garbage bags and are charged at 1.5 euros each.

LIVING RULES

1. It is strictly forbidden to smoke in the holiday home. If you smoke outside on the terrace, please extinguish the butts in the ashtray provided for this purpose.

2. Animals are not allowed, with the exception of guide animals for people with a motor, auditory or visual impairment. This must be reported to the operator in advance.

3. The holiday home is not rented out for parties.

4. The additional hours of cleaning required due to an abnormal level of filth or disorder will be charged at EUR 30 / hour and deducted from the deposit.

FIRE SAFETY AND EMERGENCY PROCEDURES

1. The household fire regulations, the position of the emergency exits and fire extinguishers are first checked before using the house.
2. There is a printout of the floor plan in the corridors showing the emergency lighting, fire detection, fire extinguishers and emergency exits.
3. Stairs, corridors and doors must be kept free to enable quick and easy evacuation of the building. Interior doors leading to an emergency exit must not be blocked or blocked.
4. There is a first aid kit in the house.
5. Own electrical appliances must be technically sound and must not overload the electrical installation.
6. There is no fixed telephone in the building, so it is recommended that you have a mobile phone with you. A list of necessary and useful numbers is available with the household regulations.
7. Keeping fireworks in the house and igniting fireworks around the house is strictly prohibited.
8. Lighting candles in the house is not allowed, except for tea lights in the holders present.

DAMAGE

1. Notify us as soon as possible and within 12 hours if items are missing from the inventory. Let us know if you need help. Our telephone number is available in the holiday home, so we can quickly resolve any imperfections. We are also at your disposal for information if you have any questions about the house or about trips.
2. Nobody will deliberately damage anything in the home, yet it can happen to anyone that something breaks. We appreciate it very much if you report any damage to us quickly, so that we do not discover it until after your departure. The house is checked for defects and missing items before new guests arrive, as they too should be able to enjoy a comfortable holiday.
3. The tenants are liable for damage caused by them, co-tenants or guests. Costs for this damage are deducted from the deposit.
4. The owner is not responsible for:
 - Accidents in and outside the holiday home
 - Theft, loss or damage during or as a result of your stay in our holiday home.
5. The tenant is jointly and severally liable for all loss and / or damage to the holiday home, the terrace and the interior (inside and outside) thereof, if this is the result of an act or negligence of yourself or third parties who, with your permission, the house.

Reservation

1. The rental agreement is only concluded after the tenant has signed the tenancy agreement. Signing the lease also implies acceptance of the internal regulations.
2. The tenant is obliged to pay the rent at the latest 30 days before the start of the lease. If the landlord has not received the advance within this period, the contract will be considered terminated by operation of law and the landlord will be entitled to immediately re-let the holiday home for the period concerned. With a short booking period, this will be discussed between the landlord and tenant.
3. The deposit of 350.00 euros must be paid no later than 30 days before the start of the rental period and will be refunded 14 days after the stay if everything is in order.
4. The holiday home is moved in on the first day of the rental period from 4 pm. If the tenant wishes to move into the house earlier for an exceptional reason, he must always request the owner's permission in advance. Even if the tenant cannot arrive on time, he himself must notify the owner by telephone to make new arrangements for his reception.
5. Departure from the holiday home must be done on the last day of the rental period before 10 am.
6. The receipt and return of the keys is agreed between the tenant and the landlord. The loss of a key set will be associated with a cost of 50.00 euros.
7. In case of cancellation up to 30 days before the start of the rental period, 33% of the rent will be charged. In case of cancellation within 30 days before the start of the rental period, the full rent will be retained. Only urgent reasons can lead to cancellation of the booking, at the discretion of the landlord. The tenant must take care of any cancellation insurance.
8. Any disputes arising from the existence, interpretation or implementation thereof, which cannot be settled amicably, will be submitted to the jurisdiction of the courts of the Oudenaarde district.
9. From May 25, 2018, our website is protected by the new privacy law. Our files therefore fall under the GDPR legislation in Europe. We only use your data for holiday home De Kassei.